

TERMS AND CONDITIONS FOR AN EVENING TOGETHER FOR JULIA'S HOUSE 2026

1 GENERAL

- 1.1 These terms and conditions (**Terms**) apply to An Evening Together for Julia's House on Thursday 19th November 2026 (**Event**), organised by and for the benefit of Julia's House – The Dorset & Wiltshire Children's Hospice. By registering for the Event, you agree to comply with these Terms.
- 1.2 This Event will be held at St Giles House, located at Wimborne St. Giles, Wimborne, Dorset, BH21 5ND (**Venue**).
- 1.3 Julia's House Limited is a registered charity and a private limited company with company number 03465868 and its registered office address at Ground Floor, 25-26 East Street, Wimborne, Dorset BH21 1DU (**Julia's House**). Registered Charity No. 1067125.
- 1.4 All Events are on behalf of Julia's House and will be organised or hosted by different providers depending on the Event in question. To the extent a provider has its own terms and conditions which apply to the Event, these will be provided to you. By registering or participating in the Event you are agreeing to comply with the relevant provider's terms and conditions.
- 1.5 A representative of Julia's House and of the Event Provider, will be in attendance (**Event Representatives**).
- 1.6 For the purposes of these Terms, references to "you" mean the individual registering for an Event, and "your" shall be understood accordingly.
- 1.7 Julia's House reserves the right to update or change these terms and conditions at any time prior to the event date.

2 EVENT ATTENDANCE

- 2.1 In order to attend the Event you must provide Julia's House with all necessary contact details, any relevant dietary requirements and pay the booking fee prior to the Event. Booking fees can be found on the event invitation.
- 2.2 This event is suitable for guests of 18 years+ only.
- 2.3 Julia's House reserve the right at any time (whether before or after you have registered for the Event), without liability, to refuse entry to you or any other guest without providing a reason.
- 2.4 You will immediately inform Julia's House if for any reason you may not be able to attend the Event unless paragraph 4.3 below applies. Julia's House is not required to refund or pay any of your costs if you are not able to attend the Event.
- 2.5 Julia's House reserve the right to close access to the Event at or after the time notified to you in advance. If you have not left the Venue by this time you will no longer be considered an attendee of the Event and as such you are not eligible for any Event resources (including but not limited to refreshments, first aid, personnel and event insurance, etc.). You shall be considered a guest of the Venue only and, subject to paragraph 11, Julia's House shall have no liability in this regard.
- 2.6 Any ticket transfer to another person must be disclosed to a member of the Julia's House Events Team, contactable at events@juliashouse.org, as soon as possible and at least 24 hours prior to the event date.
- 2.7 You agree that all funds raised from ticket sales and activities at the Event are given to Julia's House in full.

3 BOOKING FEES

- 3.1 Booking fees are non-refundable unless paragraph 4.3 below applies.
- 3.2 Booking fees are deemed to be a contribution towards the administrative costs of putting on the Event.
- 3.3 Julia's House cannot guarantee ticket availability for this Event.
- 3.4 All booking fees are to be paid for in advance of the Event. If full payment has not been received by the communicated deadline, you would be denied entry if you were to attend on the Event day.

4 CHANGES, CANCELLATIONS AND LAST MINUTE ARRANGEMENTS

- 4.1 If you arrive late to the Event you must abide by the instructions and decisions of the Event Representatives. For health and safety reasons it is possible that latecomers will not be permitted entry.
- 4.2 Julia's House reserve the right without liability to:
- 4.2.1 reduce or alter the Event at any time for any reason without prior notice;
 - 4.2.2 postpone the Event at any time for any reason without prior notice; and
 - 4.2.3 postpone or cancel the Event at any time for any reason outside of our reasonable control (**Force Majeure**), including, but not limited to, an epidemic, pandemic, or adverse weather conditions.
- 4.3 If Julia's House cancels an Event at any time for any reason without prior notice (excluding Force Majeure) and the Event is not re-scheduled, Julia's House will refund your entry fees to you where you do not agree to donate the entry fee paid to us.

5 CONDUCT

- 5.1 You are fully responsible for your actions whilst taking part in the Event. Julia's House do not accept responsibility for your actions, nor the consequences of such actions.
- 5.2 If you attend the Event as a lead guest, or make a booking on behalf of others, it is your responsibility to ensure all of your invitees have received a copy of these Terms and Conditions prior to the event.
- 5.3 Julia's House will not tolerate harassment in any form. The Julia's House Code of Conduct statement is outlined on their website, www.juliashouse.org/CodeofConduct. Julia's House asks that you and your invitees read this statement prior to the Event. By paying your booking fee and attending the Event you are agreeing to comply with this Code of Conduct.
- 5.4 You and your invitees shall abide by any rules, instructions or regulations displayed or given on the day of the Event by Event officials and/or police.
- 5.5 No alcoholic drinks are to be brought to the Event. Alcoholic and non-alcoholic beverages will be available at the Venue.
- 5.6 Smoking is not permitted at the Event except in the designated areas specified by the Venue.
- 5.7 Other than registered service dogs, dogs are not permitted to take part in this event. Any participant who brings their dog(s) to the Event will be refused entry. Julia's House must be made aware of any service dogs in advance of the event.
- 5.8 No illegal substances, performance enhancing substances or intoxicants of any kind are permitted to be brought to the Event or used by Event attendees either before or during the Event. Julia's House reserves the right to refuse entry or eject from the Event anyone found to have consumed or to have in their possession any illegal substances, performance enhancing substances or intoxicants of any kind.
- 5.9 You and your invitees shall be respectful of local residents, not make excessive noise and use the litter and recycling facilities available.

6 HEALTH AND SAFETY AND MEDICAL

- 6.1 If you are unable to attend the Event due to ill health, please notify us as soon as possible. It will be at the charity's discretion if any booking fees are refunded to you. A proof of sickness note must be provided to Julia's House on request.
- 6.2 You and your invitees must adhere to the latest government guidance and laws regarding COVID-19 at all times. Please refer to www.gov.uk/coronavirus for the most up to date information. If you have any symptoms of Covid-19 on the day of the Event or have tested positive for Covid-19, for the safety of our staff, care team and other event attendees, we politely ask you not attend.
- 6.3 Julia's House reserve the right to refuse entry or eject from the Event in its absolute discretion, with no refund provided, if for whatever reason Julia's House has concerns about your wellbeing or the wellbeing of other guests. If you go against this advice you do so with the understanding that you are no longer considered an attendee of the Event and that you absolve Julia's House of all and any liability subject to paragraph 11.
- 6.4 You are responsible for ensuring that you are wearing appropriate attire (including, but not limited to, footwear) when attending the Event, taking into account the nature of the Event and the Venue.
- 6.5 All guests must familiarise themselves with the details of the fire action notices displayed around the Venue (where applicable) and note the location of the nearest exit. In the event of alarms sounding, you must proceed to the designated assembly point and follow the instructions of Venue staff.
- 6.6 Julia's House will complete, in conjunction with the Venue, a full risk assessment for the Event.

7 FILMING AND PHOTOGRAPHS AT EVENTS

- 7.1 Julia's House will be photographing and filming throughout the Event, which may include group footage or group photographs of you, your family or your team. These images may be used to promote the charitable purpose using live streaming online or repurposing for publication elsewhere.
- 7.2 More information about how Julia's House use photography and film can be found in the privacy policy on their website, www.juliashouse.org/privacy-policy.
- 7.3 If you do not wish to be included in any photographs or videos, you should speak directly with Event Representatives or the photographers/videographers on the day of the event. Every effort will be made to exclude you, however, Julia's House ask that you avoid areas where active photography is taking place.
- 7.4 The photographer/videographer will not store or retain images (static or video) once they have been passed to Julia's House.
- 7.5 Once available on digital channels Julia's House is not responsible for the use of images by third parties.
- 7.6 You may change your consent preferences at any time by calling 01202 644220 or emailing PR@juliashouse.org.
- 7.7 Julia's House may use photography or video that you share on your social media channels where you tag Julia's House. Photos and video may be used in Julia's House publications, promotion, advertising and social media channels. By tagging Julia's House via social media channels you are consenting to your photography and film being used by Julia's House.
- 8 **DONATIONS**
- 8.1 You have a legal responsibility to ensure that all donations received in connection with the Event are paid to Julia's House, and that you do this as soon as possible after the Event.
- 8.2 Other ways to pay in donations are as follows:
- 8.2.1 Go to www.juliashouse.org and make an online payment with a credit or debit card.
- 8.2.2 Call 01202 644 220 and provide credit or debit card details to make a payment over the phone.
- 8.2.3 Send cheques made payable to "Julia's House" to Julia's House, Ground Floor, 25-26 East Street, Wimborne, Dorset BH21 1DU
- 9 **AUCTIONS, RAFFLES AND PRIZES**
- 9.1 Attendees must be aged 18 or over in order to bid in a Julia's House auction and/or take part in a raffle.
- 9.2 The silent auction will be delivered through an online auction platform. Please refer to their terms and conditions before bidding.
- 9.3 Each item in the auction is defined as a "Lot". Bidders may bid for more than one Lot and may make multiple bids for each individual Lot.
- 9.4 By placing a bid you are entering into an agreement to purchase the Lot at the offered price.
- 9.5 The successful bid for any one Lot, will be the highest bid received by the scheduled end of the auction. In the event that two or more bids equal the highest bid, the Lot shall be awarded to the bid received first.
- 9.6 Julia's House reserves the right to refuse or remove any bid or raffle entry at its absolute discretion.
- 9.7 Late, incomplete, defaced or corrupt bids, and bids below the reserve price will not be accepted.
- 9.8 Bids and raffle entries must be in pounds sterling and made before the scheduled end of the auction or before the raffle is closed respectively.
- 9.9 All auctions and raffles will close on the day of the Event.
- 9.10 The result of the raffle is final. No correspondence will be entered into.
- 9.11 The winning auction bidder will be notified by the online auction provider. The winning bidder is decided by the online provider and cannot be challenged, nor will any explanation be given.
- 9.12 All Lots and prizes are "as is." Julia's House has attempted to describe the items correctly but is in no event responsible for the accuracy, authenticity, performance or condition of the items.
- 9.13 Certain prizes have been kindly donated by third parties and as such, restrictions, conditions and limitations may apply. By bidding on a Lot or entering the raffle you are agreeing to comply with the applicable terms and conditions.
- 9.14 In the event of a supplier not being able to provide the original Lot or prize, Julia's House will endeavour to source an alternative of similar cash value to the original prize or Lot. If no alternative is found the winner will be offered a refund or asked if they would like to donate part or all of their bid amount or raffle entry to Julia's House.
- 9.15 There will be no exchanging of Lots or prizes nor refunds permitted. No cash alternative will be offered.
- 9.16 Julia's House will not replace any lost or stolen Lots or prizes.
- 9.17 Unless otherwise agreed by Julia's House, prizes or Lots will not be released to the winner until payment has been received and cleared funds have been received.
- 9.18 In the event of Julia's House being unable to contact a winning bidder or raffle participant within seven days of the Event, or of the payment not being received within 21 days of a winner being notified, Julia's House reserves the right to award the Lot or prize to the next highest bidder/closest raffle entry or apply the Lot or prize as it sees fit, including for use in future auctions or raffles.
- 9.19 In the event that a prize is not won at the Event or donated back to Julia's House, Julia's House will contact the prize donor in order to request and obtain consent that the prize be entered into another raffle or auction deemed appropriate by Julia's House.
- 9.20 Julia's House reserves the right to add or withdraw items, without notice, to or from the auction or raffle at any time.
- 9.21 Prize vouchers will be delivered to the winning bidder or raffle winner by email or post where applicable. Delivery of physical items to Dorset or Wiltshire addresses may be possible subject to staff availability. Postage of the item can be arranged. The prize winner is to cover all applicable postage expenses. Alternatively, prizes may be collected from Julia's House Head Office in Wimborne. Collection must be pre-arranged with a member of Julia's House staff.
- 9.22 Unless otherwise stated in the lot description, the winner is responsible for making all arrangements and meeting all costs out of their own pocket that may be necessary to take up and enjoy their Lot including, but not limited to, travel costs, accommodation, food and other incidentals, travel insurance, medical checks and/or vaccinations and obtaining any other necessary documentation.
- 9.23 To the extent permitted by law, Julia's House does not accept any responsibility or liability for any loss, damage, claim or costs arising from or incurred by participation in the auction or raffle or the fulfilment of any Lot or prize.
- 10 **USE OF PERSONAL DATA**
- 10.1 By providing personal data when you register for an Event, you confirm that you consent to such data being used by Julia's House for the purposes of organising, staging and administering the Event. If you provide personal data on behalf of additional attendees, you also confirm that you have obtained their consent for such data to be used for the same purposes.
- 10.2 If the Event involves a partner organisation, your data may be shared with them before and/or during the Event. As data processors the Event organisers are obliged to delete your data immediately after the Event or after a legally required period.
- 10.3 In cases of emergency Julia's House may pass your personal details to the emergency services or health care professionals, and use them for the purposes of contacting your emergency contact.
- 10.4 First aid facilities will be provided at the Event. You consent to your details (which will be obtained by medical providers if you are treated by them at the Event) being passed to Julia's House, but Julia's House shall only use these details for administration and health and safety purposes and to fulfil its legal obligations.
- 10.5 All medical details or other data deemed sensitive will be stored securely by Julia's House for a period of one month after the Event after which time they will be permanently deleted.
- 10.6 All personal data held by Julia's House will be handled in accordance with the Data Protection Act 2018 and Julia's House's privacy statement found at www.juliashouse.org/privacy-policy.
- 11 **LIABILITY**
- 11.1 Use of the Julia's House website is subject to the Julia's House website terms and conditions.
- 11.2 You attend and participate in an Event entirely at your own risk. Julia's House shall not be liable for any injury, damage or loss to you in connection with these Terms or as a result of your participation or attendance at the Event, other than death or injury caused by the negligence of Julia's House. For the avoidance of doubt, nothing in this paragraph shall exclude or limit liability for any liability that cannot be excluded or limited by law.
- 11.3 Julia's House will not be liable to you or any third party for any loss suffered due to a Force Majeure event.
- 12 **JURISDICTION AND LAW**
- 12.1 These Terms shall be governed by the law of England and any dispute arising out of these Terms or your participation or attendance at an Event shall be subject to the exclusive jurisdiction of the courts of England.