

**JULIA'S HOUSE – THE DORSET & WILTSHIRE CHILDREN'S HOSPICES  
GENERAL TERMS AND CONDITIONS FOR PARTICIPATION IN EVENTS**

**1 GENERAL**

- 1.1 These terms and conditions (**Terms**) apply to all events organised for the benefit of, or events for which entry places are provided by, Julia's House – The Dorset & Wiltshire Children's Hospice (each an **Event**). By registering for an Event, you agree to comply with these Terms.
- 1.2 Julia's House Limited is a registered charity and a private limited company with company number 03465868 and its registered office address at Ground floor, Allenvie House, Hanham Road, Wimborne, BH21 1AS (**Julia's House**). Registered Charity No. 1067125.
- 1.3 All Events are on behalf of Julia's House and will be organised or hosted by different providers depending on the Event in question. To the extent a provider has its own terms and conditions which apply to the Event, these will be provided to you. By registering or participating in the Event you are agreeing to comply with the relevant provider's terms and conditions.
- 1.4 A representative of Julia's House and/or, where applicable, a representative of the Event provider, will be in attendance at each Event (**Event Representatives**).
- 1.5 If you have any questions please contact Event Fundraising on 01202 644220 and a member of the team will be happy to help you.
- 1.6 For the purposes of these Terms, references to "you" mean the individual registering for an Event, and "your" shall be understood accordingly.
- 1.7 Julia's House reserves the right to amend/change any Terms set out in the Events Terms & Conditions. Event attendees/participants are encouraged to check the Julia's House website regularly to keep up to date with any changes.
- 1.8 Please take care of your personal belongings, Julia's House accept no responsibility for the loss of, theft, or damage to any property you take to the event, whether owned by you or under your control or otherwise.
- 1.9 Julia's House are not liable for any food consumed by you whether provided by us, third parties or brought to the event by you.

**2 PARTICIPANT ENTRY**

- 2.1 In order to participate in an Event you must where applicable, provide a completed registration form.
- 2.2 Under 18 year olds are only permitted to take part in certain Events. If this is permitted for an Event this information will be made available to you. If you are under 18 years old you must get permission to take part from your parent or guardian before registering and your parent or guardian must sign a permission form confirming this. You must also be accompanied by a responsible adult at the Event.
- 2.3 The safety of all guests is our top priority, parents and guardians are responsible for the safety of their children at all times.
- 2.4 Julia's House reserve the right at any time (whether before or after you have registered for an Event), without liability, to refuse participation to you or any other participant without providing a reason.
- 2.5 You will immediately inform Julia's House if for any reason you may not be able to participate in the Event unless paragraph 4.3 below applies. Julia's House is not required to refund or pay any of your costs due to you not being

able to participate in the Event. Payments received by Julia's are donations and not a payment in return for the provision of services.

### 3 **CHANGES, CANCELLATIONS AND LAST MINUTE ARRANGEMENTS**

3.1 If you arrive late to an Event you must abide by the instructions and decisions of the Event Representatives in attendance at the Event. For health and safety reasons it is possible that latecomers will not be permitted to take part.

3.2 Julia's House reserve the right without liability to:

3.2.1 postpone an Event at any time for any reason without prior notice; and

3.2.2 postpone or cancel an Event at any time for any reason outside of our reasonable control (**Force Majeure**), including but not limited to an epidemic, pandemic, or adverse weather conditions.

### 4 **CONDUCT**

4.1 You are fully responsible for your actions whilst taking part in an Event. Julia's House do not accept responsibility for your actions, nor the consequences of such actions.

4.2 You shall, and your guests shall, abide by the rules and any rules, instructions or regulations displayed or given on the day of the Event by police and/or Event officials.

4.3 Julia's House respectfully asks that you and your guests do not use aggressive or abusive language towards the Event organisers, Event Representatives, marshals, officials, volunteers and other participants. You should also avoid behaving in a way which may cause injury or harm to other participants and/or spectators, or which may cause offence or damage the reputation of Julia's House.

4.4 No illegal substance or intoxicants of any kind are permitted to be brought to the Event venue or used by Event attendees/Participants either before or during participation in the Event. Julia's House reserves the right to refuse attendance at, or participation in, the Event by any Participant found to have consumed or to have in their possession any illegal substances or intoxicants of any kind.

4.5 The above also applies to Alcohol consumption, however, this differs where participants may consume alcohol which is supplied by Julia's House or third parties. Participants may not consume their own alcohol. All other terms around conduct apply to the consumption of alcohol.

4.6 You shall, and your supporters shall, be respectful of local residents, not make excessive noise and use the litter and recycling facilities available.

4.7 Julia's House operate a no smoking policy at Events. Julia's House ask you and your guests to refrain from smoking during the Event.

4.8 Other than registered service dogs, dogs are not permitted at this event. Any participant who brings their dog(s) to any event where they are not permitted to do so will be refused entry to the registration.

### 5 **HEALTH AND SAFETY AND MEDICAL**

5.1 You and your guests must adhere to the latest government guidance and laws regarding COVID-19 at all times. Please refer to [www.gov.uk/coronavirus](http://www.gov.uk/coronavirus) for the most up to date information.

5.2 If you have any symptoms of Covid 19 on the day of the event or have tested positive for Covid 19, for the safety of our staff, care team and other event attendees, please do not attend the event and notify us as soon as possible.

- 5.3 If you are unable to participate in the Event due to ill health, please notify us as soon as possible.
- 5.4 Irrespective of paragraphs 5.1 and 5.2 above, Julia's House reserve the right to refuse entry to an Event in its absolute discretion, with no refund provided, if for whatever reason Julia's House consider a person unfit to take part.

## 6 **FILMING AND PHOTOGRAPHS AT EVENTS**

- 6.1 Julia's House will be photographing and filming throughout the day including, but not limited to, any after-party, which may include group footage or group photographs of you, your family or your team. These images may be used to promote the charitable purpose using live streaming online or repurposing for publication elsewhere, which may include any of the following:
- 6.1.1 Media: newspapers, magazines, websites, social media;
  - 6.1.2 Media: broadcast outlets (radio & TV);
  - 6.1.3 Social media: Facebook, Twitter, Instagram, LinkedIn, YouTube;
  - 6.1.4 Printed and online fundraising materials including leaflets, brochures and posters;
  - 6.1.5 Printed material for retail outlets and hospices;
  - 6.1.6 Photographs/display boards to be used at events in our hospices and shops;
  - 6.1.7 Julia's House website;
  - 6.1.8 Fundraising and awareness film; and/or
  - 6.1.9 Via private album or online galleries to other people attending the event e.g. Flickr.
- 6.2 All images and footage that require consent, as detailed in paragraph 7.6, will be stored securely for a period of 2 years. All images and footage that do not require consent will be stored securely for a period of 5 years. Once the specified amount of time has elapsed they will be disposed of in accordance with current data protection regulations and the Julia's House privacy policy [www.juliashouse.org/privacy-policy](http://www.juliashouse.org/privacy-policy).
- 6.3 Once available on digital channels Julia's House is not responsible for the use of images by third parties.
- 6.4 The photographers/videographers will not store or retain any images (static or video) after they have been passed on to Julia's House.
- 6.5 If you do not wish to be included in any photographs or videos, you should speak directly with the organiser or the photographers/videographers. Every effort will be made to exclude you, however, Julia's House asks that you avoid areas where active photography is taking place.
- 6.6 Where singular images or footage are taken during the event, Julia's House will seek consent during the Event or prior to publication, promotion or advertising. This also applies to images or footage of those aged under 16 where Julia's House would seek parental/legal guardian consent. If only crown or rear shots are included permission will not be sought. The consent form outlines your giving of consent, however you can change your consent preferences at any time by calling the PR team on 01202 644 220 or emailing PR@juliashouse.org.
- 6.7 Julia's House may use photography or video that you share on your social media channels where you tag Julia's House. Photos and video may be used in Julia's House publications, promotion, advertising and social media channels. By tagging Julia's House via social media channels you are consenting to your photography and film being used by Julia's House.

## 7 USE OF PERSONAL DATA

- 7.1 By providing personal data when you register for an Event, you confirm that you consent to such data being used by Julia's House for the purposes of organising, staging and administering the Event. If you provide personal data on behalf of additional entrants, you also confirm that you have obtained their consent for such data to be used for the same purposes. In the case of an emergency Julia's House may also pass personal details provided to the emergency services or health care professionals, and also use them for the purposes of contacting your emergency contact.
- 7.2 If the Event involves a partner organisation, your data may be shared with them before and/or during the Event. As data processors the Event organisers are obliged to delete your data immediately after the Event or after a set period where legality requires.
- 7.3 First aid facilities will be provided at each Event. You consent to your details (which will be obtained by medical providers if you are treated by them at an Event) being passed to Julia's House, but Julia's House shall only use these details for administration and health and safety purposes and to fulfil its legal obligations.
- 7.4 All medical details or other data deemed sensitive (driving licence/passport) will be stored securely by Julia's House for a period of one month after the Event after which time they will be permanently deleted.
- 7.5 Julia's House will retain your address details and transaction history for administrative purposes and may be used for the purposes of sending communications to you where you have confirmed that you would like to receive further information about the charity's work. You have a right to change your communication permissions as any time. To do so contact the Supporter Care team on 01202 644 220.
- 7.6 All personal data held by Julia's House will be handled in accordance with the Data Protection Act 2018 and Julia's House's privacy statement which can be found at [www.juliashouse.org/privacy-policy](http://www.juliashouse.org/privacy-policy).

## 8 LIABILITY

- 8.1 Use of the Julia's House website is subject to the Julia's House website terms and conditions.
- 8.2 You enter and participate in an Event entirely at your own risk. Julia's House shall not be liable for any injury, damage or loss to you in connection with these Terms or as a result of your participation or attendance at an Event, other than death or injury caused by the negligence of Julia's House. For the avoidance of doubt, nothing in this paragraph shall exclude or limit liability for any liability that cannot be excluded or limited by law.
- 8.3 Julia's House will not be liable to you or any third party for any loss suffered due to a Force Majeure event.

## 9 JURISDICTION AND LAW

- 9.1 These Terms shall be governed by the law of England and any dispute arising out of these Terms or your participation or attendance at an Event shall be subject to the exclusive jurisdiction of the courts of England.

## 10 COMPLAINTS

- 10.1 If you have a complaint please contact the charity using the details below:

Call 01202 644 220 and ask for a member of the events team (option 4)

In writing:

Julia's House  
Ground Floor  
Allenview House

Hanham Road  
Wimborne  
BH21 1AS

Or by email using [challenge@juliashouse.org](mailto:challenge@juliashouse.org)