**Frequently Asked Questions – The Big Jump 2023**

1. **When is The Big Jump?**

The Big Jump will take place on Saturday 2nd September 2023.

1. **Where is the airfield?**

The address of the airfield is:

Army Parachute Association  
Airfield Camp  
Netheravon  
Salisbury  
Wiltshire  
SP4 9SF  
  
**Sat nav postcode:** SP4 9RY  
**Driving directions:** <http://www.netheravon.com/location/>

**WARNING:** Sat navs will direct you to entirely the wrong place if you use the SP4 9SF postcode. Please use the postcode SP4 9RY. You must approach the camp from the A345.

1. **What’s the best way to raise sponsorship money?**

The best place to start is by setting up a [JustGiving fundraising page](https://www.justgiving.com). It’s easy to set up and manage. Your friends and family can sponsor you from anywhere at any time and you don’t need to spend time collecting money. You can use it as well as a regular sponsorship form, giving friends and family two ways to support you.

Most people find fundraising is far easier than they first imagined. We will support you every step of the way to ensure you reach and even exceed your target. Here are some suggestions:

* Ask your friends, family and colleagues to sponsor you through JustGiving: £200
* Hold a cake sale at work: £40
* Car boot sale or eBay auction: £50
* Host a dinner party and charge your friends £10 to come: £60
* Hold a quiz night at your local pub or on Zoom: £45

**Total: £395**

1. **When do I need to reach my fundraising target by?**

You will need to raise a minimum of £395, of which 80% (£315) must be received by Julia’s House no later than one week before your jump. The remaining 20% (£80) must be received by 14th October 2023.

1. **What happens if I don’t meet my minimum fundraising target?**

It’s really important that everyone raises the full £395. However, please don’t be daunted, if you give yourself enough time and focus on fundraising you really will be able to raise the full £395.

Remember to make full use of the fundraising pack with ideas on how to reach your target (sent to you when you signed up) and also remember that you can call on the support of the Events Team at Julia’s House at any time.

However, if you do not manage to raise the full £395, we can discuss the best ways for you to raise the shortfall. Some people also decide to set up a manageable monthly donation.

1. **Do I still need to fundraise if I have paid for my own skydive?**

Even if you have decided to pay for your own skydive, it’s really important that you try and raise as much as you can. We are excited to offer this challenge as an opportunity to raise vital funds for our families and we hope everyone will try to raise as much as they can.  
  
If you raised at least £400, you could raise enough to pay for a play session at the hospice, providing fun, friendship and complementary therapies for a local child and a break for their Mum and Dad. All activities, toys and equipment are fully accessible to the children. There is no restriction on what the children choose to do – it’s all about making memories and magical moments. It also helps familiarise the children with the hospice and gives them the chance to make new friends under the care and supervision of our nurses and carers.

1. **I have chosen to pay for my own skydive, when do I need to need pay the balance by?**

You must pay the balance of £195 one week before your jump.

1. **I have chosen to pay for my own skydive, can I pay the balance in instalments?**

Yes, you can pay the balance in instalments. Please speak to Alex Wilcox on 01202 644220 or Nicky Clack on 01380 562525 to arrange this. We must receive your final balance one week before your jump.

1. **Can I bring my sponsorship money with me on the day?**

Please do not bring any money on the day, our representatives will be able to provide the Julia’s House bank details.

1. **How do I pay in my sponsorship money?**If you are collecting sponsorship money, there's a few ways you can send it to us:

* Come and visit us. We're based in Allenview House in Wimborne (Mon-Fri, 9am-5pm).
* You can donate through our website: <https://juliashouse.org/donate/>. Please ensure you add a reference to the donation such as 'The Big Jump 2023'.
* You can send a cheque, payable to ‘Julia’s House’ in the post to:  Julia's House, Allenview House, Wimborne, Dorset, BH21 1AS. Please ensure you include a note with your name and the reason for your sponsorship.

If you have a sponsorship form, please send it back to us so we can claim back the Gift Aid.

1. **Do I need to do anything with the money I have raised through JustGiving?**

You do not need to do anything. Any sponsorship you have received online will be automatically transferred to us.

1. **What time do I need to arrive?**

You have been given an arrival time of 8am. This is not the time you will jump. Please be prepared to spend the whole day at the airfield camp. Every effort is made to get you in the air as soon as possible but sometimes a delay is unavoidable, particularly if the weather is marginal. Please come prepared, especially if bringing young children with you.

1. **Is skydiving weather dependent?**

Skydiving is a weather dependent sport. The conditions required to be able to jump are good horizontal visibility, no solid cloud between the landing area and exit point of the aircraft, and wind no more than 20 knots. British weather can prevent jumps from taking place. Please note that you are expected to be available for the whole day so that we can make the most of any weather opportunities. Weather may be unsuitable first thing but improve as the day goes on. If the weather does prevent your jump from taking place you will be asked to book another date within a 12 month time period.

1. **What happens if I can’t jump?**

If for any reason you are unable to jump on the event date, you can rebook for a day that suits you within a 12 month time period.

1. **What should I wear?**

Please wear suitable and comfortable clothing. Trainers or lace up shoes must be worn. Please bring a sweatshirt in case the weather turns chilly and gloves if your hands are sensitive to the cold. A jumpsuit, hat and goggles are all provided for you. Don’t forget to bring your Julia’s House t-shirt so you can show everyone who you are supporting. You will be able to wear this over the top of your jumpsuit.

1. **What do I need to bring with me on the day?**

You need to bring Photo ID and your signed medical form (only for pre-existing medical conditions). Don’t forget your Julia’s House t-shirt!

1. **Do I need insurance?**

You do not need personal insurance to jump but we do recommend that you take out your own insurance cover for personal accident benefits to whatever level you consider appropriate.

1. **Can my friends and family come?**

Yes of course! Spectators are welcome. Spectators are limited to 4 per participant (under 16s can be in addition to this ) The Monday before the jump is due to take place, the participants will be emailed a google form to submit the details of their spectators so we can pass this on to the guard room on the Wednesday. Let your guests know they must bring photo ID on the day. There is a café on site with both indoor and outdoor seating. Please bear in mind that there can be a lot of waiting around on the day.

1. **Are dogs allowed?**

The airfield camp has a strict no dogs policy. Please leave your dogs at home.

1. **Can I wear my GoPro?**

Regulations state that camera equipment cannot be carried by tandem students (you).

1. **Can I have a video and photographs?**

The airfield is home to some of the best air videographers in the UK. A Camera Flyer follows you from gearing up, to boarding the plane, exiting the aircraft, the entire free-fall experience, the parachute opening and landing. A video and stills are provided on a USB stick and are usually edited and available for you to take away on the same day, or in the case of particularly busy days this will be sent to you by post at the close of the day. This is a brilliant keep-sake—particularly if you plan to only do one jump!

If you would like to book a Camera Flyer please contact the airfield on 01980 670734 or 01980 628250. Pre-booking is preferred but a camera can be booked on the day, subject to availability.

1. **What if I have a medical condition or disability?**

Please speak to Alex or Nicky if you have an existing medical condition or disability and she will consult the airfield camp to check if you are eligible to jump. If you can jump you will need to get the form 115b signed by your doctor and stamped by the surgery. If you do not have this correctly completed, you will not be able to jump. No other medical forms can be accepted. If you need a form or are in any doubt, please speak to Alex on 01202 644220 or Nicky on 01380 562525.

1. **Is there a weight restriction?**

The maximum weight for a tandem skydive is 16 stone.

1. **Is there a café?**

There is a café on site which provides hot and cold meals and snacks from 8am. Alcohol consumption is forbidden if you are jumping, however, there is a bar which opens at 5pm on Sundays which you are welcome to use once you have completed your skydive.

1. **How does Julia’s House benefit?**

Option 1 (self-funding)- If you have chosen to self-fund your skydive, then every penny you fundraise (minus the cost of your t-shirt and medal) will go towards supporting local children and their families. Your deposit of £75 and remaining balance of £195 covers the cost of the skydive only.

Option 2 (minimum sponsorship)- At least 60% of the £395 will be treated as a donation to Julia’s House and 40% will go towards the cost of your skydive. If you raise over £395, 100% of the surplus will directly benefit Julia’s House.