

Frequently Asked Questions – Run Bournemouth 2021

Please check the [Run Bournemouth FAQs](#) or contact them directly for any event specific queries.

1. When does Run Bournemouth take place?

The event will take place on Saturday 9th and Sunday 10th October 2021.

2. Where can I find a sponsorship form?

Please email isobel.langrish@juliashouse.org for a sponsorship form.

3. I need to withdraw due to injury, work, family commitments etc. How do I do this?

It is really important that you let us know if you need to withdraw. By letting us know in advance we will be able to cancel your place and receive a refund.

Please email isobel.langrish@juliashouse.org if you wish to withdraw.

4. Can I transfer my charity entry to another runner?

This would need to be treated as two entirely separate entries. We would need to withdraw your entry and the other runner would need to begin the entry process from scratch, providing entries are still open. If entries are closed, it will not be possible for the second runner to participate.

5. I want to enter more than one person – is this possible?

It is, however you need to sign up each runner separately (creating a new account and password for each runner). If you are having trouble entering more than one person please contact Run Bournemouth directly.

6. Can I change the distance I am registered for?

No, this would need to be treated as two entirely separate entries. For example, if you have an approved Charity Entry in the half marathon and wish to change to the 10k, you would need to ask us to withdraw your entry in the half marathon and you would then need to enter the 10k from scratch, providing entries are still open.

7. When will I get my race number?

All entrants who registered with a UK address will have their race numbers posted out to them by the Run Bournemouth event organisers at the end of September/beginning of

October. All numbers should be received no later than the Friday in the week leading up to the event.

If you do not receive a race number in the post or those who require a replacement number for any other reason will need to visit the Event Hub at Lower Gardens (Bournemouth, BH2 6DT) to collect their race number. The Event Hub is open on Saturday from 8am until 8pm and on Sunday from 7am. There is also a Help Desk in the event start area on Sunday. If you have any queries about your race number, please contact Run Bournemouth directly.

8. When will I receive my event information pack?

Your Event Information Pack will be available from within your My Details account on the Run Bournemouth website 10 days prior to the event. Your Event Information Pack is a document that the event organisers produce to tell you everything you need to know about the event and is tailored to the specific race distance you are participating in.

If you have any questions about the event, such as start time, transport options or queries about your race number, please contact Run Bournemouth directly.

9. Why is it so important that I reach my minimum fundraising target?

So you can run for us, Julia's House has paid for your charity place and running vest, and in return we ask you to reach your minimum fundraising pledge by 31st October 2021.

We are excited to offer this challenge as an opportunity to raise vital funds for our families so it's really important that everyone reaches their sponsorship target. Please don't be daunted, you will be surprised with what you can achieve!

If you have chosen to pay for your own place, then every penny you raise (minus the cost of your running vest) will go towards supporting local children and their families.

10. What's the best way to raise sponsorship money?

The best place to start is by setting up a [JustGiving fundraising page](#). It's easy to set up and manage. Your friends and family can sponsor you from anywhere at any time and you don't need to spend time collecting money. You can use it as well as a regular sponsorship form, giving friends and family two ways to support you.

Most people find fundraising is far easier than they first imagined. We will support you every step of the way to ensure you reach and even exceed your target. Here are some suggestions:

- Ask your friends, family and colleagues to sponsor you through JustGiving
- Hold cake sales at work throughout the year
- Car boot sale or eBay auction
- Host a dinner party and charge your friends £10 to come
- Hold a quiz night at your local pub
- Ask your work or local school to hold a non-uniform day
- Ask your local supermarket if you can bag-pack or hold a couple of collections throughout the year

11. When do I need to reach my fundraising target by?

80% of your minimum fundraising target must be received by Julia's House no later than two weeks (Friday 24th September 2021) before Run Bournemouth. The remaining 20% must be received no later than 31st October 2021.

12. What happens if I don't meet my minimum fundraising target?

It's really important that everyone raises their minimum fundraising target. However, please don't be daunted, if you give yourself enough time and focus on fundraising you really will be able to reach your target.

Remember to make full use of the fundraising pack (sent to you when you signed up) and also remember that you can call on the support of the Challenge Team at Julia's House at any time.

However, if you do not manage to reach your target, we can discuss the best ways for you to raise the shortfall. Some people decide to set up a manageable monthly donation.

13. How do I pay in my sponsorship money?

If you are collecting sponsorship money, there are a few ways you can send it to us:

- Come and visit us. We're based in the Barclays building in Poole (Mon-Fri, 9am-5pm).
- You can hand it in to your local Julia's House shop.
- You can donate through our website: <https://juliashouse.org/donate/>. Just make sure you add your reason for donation as 'Run Bournemouth 2021'.
- You can send a cheque, payable to 'Julia's House' in the post to: Julia's House, Barclays House, 1 Wimborne Road, Poole, BH15 2BB. Just make sure you include a note with your name and the reason for your sponsorship.

If you have a sponsorship form, please send it back to us so we can claim back the Gift Aid.

14. Do I need to do anything with the money I have raised through JustGiving?

You do not need to do anything. Any sponsorship you have received online will be automatically transferred to us. The same applies for Virgin Money Giving.

15. Can I bring my sponsorship money with me on the day?

Please don't bring sponsorship money with you on the day. It's very busy and we have nowhere safe to keep donations. Instead, please use one of the paying-in options listed above. Thank you.